

# Quarterly Report on Agency Services to Floridians with Developmental Disabilities and Their Costs

First Quarter Fiscal Year 2021-22 (July, August, September)

Submitted November 15, 2021



Barbara Palmer Director Ron DeSantis Governor The Agency for Persons with Disabilities (APD) administers Medicaid waivers providing supports to over 34,900 individuals with developmental disabilities across Florida enabling them to live, learn and work in their communities. APD also provides limited services to over 22,700 individuals on the Waiting List for waiver services. These individuals have Autism, Intellectual Disability, Spina Bifida, Cerebral Palsy, Down Syndrome, Prader Willi syndrome, Phelan-McDermid syndrome, or are children ages 3 to 5 who are at high risk of being diagnosed with a developmental disability.

To meet the needs of the diverse population it serves, APD offers a wide array of services for individuals who are living in their own homes, family homes, or in licensed group facilities. Some of the 27 services currently provided by the agency include life skills development (companion services, adult day training, and employment services), occupational therapy, behavior analysis, adaptive and medical equipment, residential habilitation, and physical therapy.

For the period of July through September 2021, over 690 individuals on the Waiting List for waiver services received limited services funded from General Revenue and the Social Services Block Grant (SSBG) through the agency, and over 8,600 Medicaid eligible individuals received some state services through the Medicaid State Plan. About 14,000 individuals on the Waiting List for waiver services did not receive any services through APD or the Medicaid State Plan during this period.

#### **Historical Overview**

On May 1, 2011, the agency began implementation of the new Developmental Disabilities Home & Community Based Services Individual Budgeting Waiver known as iBudget Florida. The iBudget Florida waiver uses an individual budgeting approach intended to enhance the simplicity, sustainability, and equity of the system while also increasing individuals' opportunities for self-direction. As of July 1, 2013, APD completed the transition of waiver clients to the iBudget Florida waiver statewide from the Tier Waiver system that had been in place since 2008.

Please share with us any comments or suggestions you have regarding this report. APD's Chief of Staff, David Dobbs may be reached at 850-922-4487.

## Glossary of Terms Used in Report

APD - Agency for Persons with Disabilities

**CDC+ Program -** Consumer-Directed Care Plus Program

**iBudget Waiver -** Developmental Disabilities Individual Budgeting Home & Community Based Services Waiver

IFS - Individual and Family Supports

This report is prepared and distributed pursuant to section 393.0661(9), Florida Statutes.

"The Agency for Persons with Disabilities shall submit quarterly status reports to the Executive Office of the Governor, the chair of the Senate Ways and Means Committee or its successor, and the chair of the House Fiscal Council or its successor regarding the financial status of home and community-based services, including the number of enrolled individuals who are receiving services through one or more programs; the number of individuals who have requested services who are not enrolled but who are receiving services through one or more programs, with a description indicating the programs from which the individual is receiving services; the number of individuals who have refused an offer of services but who choose to remain on the list of individuals waiting for services; the number of individuals who have requested services but who are receiving no services; a frequency distribution indicating the length of time individuals have been waiting for services; and information concerning the actual and projected costs compared to the amount of the appropriation available to the program and any projected surpluses or deficits..."

## 1. Services Received by Waiver Enrollees

Tables 1a, 1b, 1c and 1d provide information on services received by persons enrolled in APD waivers.

Table 1a: Waiver Enrollment and Payments \*

	iBudget CDC		iE	Budget	All Waivers		
Month	Enrolled	Enrolled Total Waiver		<b>Total Waiver</b>	Enrolled	Total Waiver	
	Clients**	Payments	Clients**	Payments	Clients**	Payments	
Jul-21	3,977	\$12,076,786	30,887	\$72,791,563	34,864	\$84,868,349	
Aug-21	4,011	\$12,071,668	30,898	\$87,647,873	34,909	\$99,719,540	
Sep-21	4,037	\$12,343,799	30,874	\$117,832,882	34,911	\$130,176,681	

<sup>\*</sup> Since waiver payments are reported in this table by month of payment rather than by month of service, clients may show claim payments simultaneously under multiple waivers.

Source: Allocation, Budget, and Contracts (ABC) Database and Medicaid HP Data Warehouse as of November 1, 2021.

Table 1b summarizes types of services received by waiver enrollees. In addition to iBudget Florida waiver, individuals may receive services through the Consumer-Directed Care Plus (CDC+) Program, offered as an option under the Medicaid State Plan. The CDC+ Program offers comparable services to the waiver, but it allows greater flexibility and more choice in client selection of providers and services. Table 1b also includes two types of services funded by APD that are not part of Medicaid: Individual and Family Supports (IFS) and Room and Board. The former, paid from General Revenue and the Social Services Block Grant, comprises services to persons not eligible for waiver services, services to persons waiting for waiver enrollment, and services to persons enrolled in a waiver for which the service is not a waiver service. Room and Board, paid entirely from General Revenue, provides payment to licensed residential providers for individuals to cover the basic costs of room and board and supervision.

Table 1b: Types of Services Received by Waiver-Enrolled Clients

Service	Client Counts by Service Category for Billed Services								
Month	iBudget CDC iBudget IFS Room\Board Client To								
Jul-21	3,991	30,534	223	394	31,742				
Aug-21	4,000	31,476	155	360	32,518				
Sep-21	4,035	32,686	148	304	33,188				

<sup>\*</sup>Clients are counted only once regardless of the number of different services they received. Based on historical payment patterns, waiver, IFS and Room & Board services are undercounted due to the anticipated unsubmitted claims for the reported service months as of the database effective date. Source: ABC Database and Medicaid HP Data Warehouse as of November 1, 2021.

<sup>\*\*</sup>As of the first day of the month.

## 1. Services Received by Waiver Enrollees (continued)

In addition to the previously cited services, many waiver enrollees receive Medicaid State Plan services. Table 1c summarizes the number and percent of waiver enrollees who use these services.

Table 1c: Clients Using Medicaid State Plan Services by Month of Service

Service	Total Waiver	Medicaid State Plan		
Month	Enrollment	#	%	
Jul-21	34,864	16,710	47.93%	
Aug-21	34,909	16,540	47.38%	
Sep-21	34,911	15,599	44.68%	

Note: Enrolled as of the first day of the month in which the services were received. Source: ABC Database and Medicaid HP Data Warehouse as of November 1, 2021.

Table 1d lists the number of clients using individual waiver services. Because clients typically use multiple services, the client total at the bottom of the table is an unduplicated count.

Table 1d: Clients Using Individual Waiver Services by Month of Service Payment

	iBudget			
Service Description	Jul-21	Aug-21	Sep-21	
Adult Dental Services	1	3	1	
Behavior Analysis - Level 1	814	794	652	
Behavior Analysis - Level 2	652	671	558	
Behavior Analysis - Level 3	1,933	1,927	1,588	
Behavior Analysis Assessment	24	40	33	
Behavior Assistant Services	62	58	43	
CDC Monthly Allowance	3,995	4,009	4,037	
Consumable Medical Supplies	4,655	4,568	4,620	
Dietitian Services	16	19	14	
Durable Medical Equipment	46	41	45	
Environmental Accessibility Adaptations	7	9	9	
Environmental Accessibility Adaptations Assessment	0	0	0	
Incontinence Supplies; All Types	7,217	7,029	7,049	
Life Skills Development - Level 1 (Companion)	4,914	4,750	4,339	
Life Skills Development - Level 2 (Supported Empl - Group)	11	11	7	
Life Skills Development - Level 2 (Supported Empl -				
Individual)	1,038	1,049	898	
Life Skills Development - Level 3 (ADT) - Facility Based	9,289	8,969	7,923	
Life Skills Development - Level 3 (ADT) - Off Site	130	129	120	

# Services Received by Waiver Enrollees (continued)

	iBudget			
Service Description	Jul-21	Aug-21	Sep-21	
Occupational Therapy	368	356	343	
Occupational Therapy - Assessment	0	0	0	
Personal Emergency Response System - Installation	0	0	0	
Personal Emergency Response System - Service	78	67	45	
Personal Supports	9,700	9,525	9,091	
Physical Therapy	508	496	470	
Physical Therapy - Assessment	0	0	0	
Private Duty Nursing	225	224	213	
Residential Habilitation - Assisted Living Facility (month)	323	335	292	
Residential Habilitation - Behavioral Focus (day)	43	22	20	
Residential Habilitation - Intensive Behavior (day)	778	774	680	
Residential Habilitation - Intensive Behavior CTEP (day)	0	0	0	
Residential Habilitation - Standard (day)	181	159	112	
Residential Habilitation (month)	8,350	8,311	7,974	
Residential or Skilled Nursing - LPN	121	117	112	
Residential or Skilled Nursing - RN	11	9	11	
Respiratory Therapy	50	52	47	
Respiratory Therapy - Assessment	0	0	0	
Respite (under 21 only)	699	689	603	
Respite, Skilled	5	5	5	
Special Medical Home Care	11	11	12	
Specialized Mental Health Assessment	0	2	1	
Specialized Mental Health Counseling	137	121	101	
Speech Therapy	259	248	239	
Speech Therapy - Assessment	1	1	1	
Support Coordination	25,639	24,880	21,555	
Support Coordination - CDC Consultant	2,907	2,875	2,532	
Support Coordination (Enhanced)	3	2	0	
Support Coordination (Limited)	1,899	1,840	1,617	
Support Coordination (Limited) - CDC	442	442	387	
Supported Living Coaching	3,152	3,083	2,701	
Transportation - mile	60	56	54	
Transportation - month	826	805	787	
Transportation - trip	5,411	5,357	4,642	
Unduplicated Client Count	31,745	32,567	33,287	

Note: Based on historical payment patterns waiver services are incomplete due to anticipated unsubmitted claims.

Source: Medicaid HP Data Warehouse as of November 1, 2021.

## 2. Services Received by Persons on the Waiting List

Table 2a lists APD services received in July, August, and September 2021 by individuals who requested enrollment in a waiver but were not enrolled as of the first day of the respective months. Funding for these services came from General Revenue and the Social Services Block Grant. Individuals on the Waiting List ages 21 or younger may also receive services from the Florida Department of Education, Medicaid State Plan, and other state and local resources.

Table 2a: Client Counts of Services Provided by APD to Clients Waiting for Waiver Services as of July 1, August 1, and September 1, 2021

	Service Month				
	Jul-21	Aug-21	Sep-21		
Total Wait List at Beginning of Month*	22,744	22,734	22,658		
PAID SERVICE					
ADULT DAY TRAINING	192	192	181		
BEHAVIOR ANALYSIS	0	0	0		
COMMUNITY BASED EMPLOYMENT	14	13	13		
DENTAL SERVICES	0	0	0		
ELIGIBILITY AND PLANNING	1	3	1		
EMPLOYMENT ENHANCEMENT PROJECT	322	321	312		
HOME ASSISTANCE	24	17	13		
LONG TERM RESIDENTIAL SVS	22	20	22		
MEDICAL SERVICES	2	2	1		
OCCUPATIONAL THERAPY	0	0	0		
PERSONAL/FAMILY CARE SVS	31	41	28		
PHYSICAL THERAPY	1	1	0		
PRE-SUPPORTED TRANSITIONAL LIVING	19	19	18		
PSYCHOLOGICAL THERAPY	17	18	19		
RECREATIONAL THERAPY	0	0	0		
RESIDENTIAL HABILITATION SVS	9	6	6		
RESPITE CARE	8	9	3		
SPEECH THERAPY	0	0	0		
SUPPLIES/EQUIPMENT	27	37	35		
SUPPORT COORDINATION	15	33	17		
SUPPORTED LIVING	1	1	1		
TRANSPORTATION	106	110	99		
UNDUPLICATED TOTAL	657	692	638		

Source: Waiting List and ABC Databases as of November 1, 2021.

Table 2b provides client counts of persons on the Waiting List who received APD services. (see Table 2a) or Medicaid State Plan services. The APD services are provided with state General Revenue and Social Services Block Grant funds. Because some clients received both APD and Medicaid State Plan services, the client count in the fourth row is an unduplicated total rather than a sum of the two prior rows. The last two rows in the table provide information on Waiting List clients who received neither APD services nor Medicaid State Plan services. Note that some Waiting List clients are not currently eligible for Medicaid State Plan services.

Table 2b: Client Counts of Non-Medicaid and Medicaid State Plan Services Received by Clients Waiting for Services as of July 1, August 1, and September 1, 2021\*

		Service Month		
Row		Jul-21	Aug-21	Sep-21
1	Total Waiting List at Beginning of Month*	22,744	22,734	22,658
2	Client Count for APD Non-Medicaid Services	657	692	638
3	Client Count for Medicaid State Plan Medical, Facility, and Pharmacy Services***	8,487	8,681	8,546
4	All Waiting List Clients Receiving Services**	8,965	9,168	8,992
5	Count of Waiting List Clients Not Receiving Services	13,779	13,566	13,666
6	Percent of Waiting List Not Receiving Services	60.58%	59.67%	60.31%

<sup>\*</sup>Clients are counted only once regardless of the number of different services they received.

Source: Waiting List, ABC Databases and Medicaid HP Data Warehouse as of November 1, 2021.

### 3. Waiver Enrollment in Fiscal Year 2021-2022

Table 3 summarizes new waiver enrollments for FY 2021-2022. Crisis cases are enrollees whose needs for services have been determined to require priority enrollment as defined in statute and rule. CBC Children are children on the Waiting List for iBudget Waiver who have open cases in the Department of Children and Families' child welfare system. Beginning in FY 2013-14, the agency received additional appropriation to begin offering enrollment to individuals from the Waiting List as specified in proviso.

<sup>\*\*</sup> Unduplicated count for the clients receiving Medicaid services or APD services or both.

<sup>\*\*\*</sup>Based on historical payment patterns, Medicaid State Plan services may be undercounted due to unsubmitted claims for the reported service months as of the effective date.

Table 3: New Waiver Enrollment

Month	Crisis Enrolled	Waiting List Offered & Enrolled	CBC Kids Enrolled	*Other Enrolled	Total Enrolled
19-Jul	103	0	14	6	123
19-Aug	111	0	4	6	121
19-Sep	101	0	9	1	111
19-Oct	130	0	7	3	140
19-Nov	89	0	9	6	104
19-Dec	79	0	11	9	99
20-Jan	101	0	8	3	112
20-Feb	83	0	6	2	91
20-Mar	93	0	2	3	98
20-Apr	99	0	11	3	113
20-May	77	0	13	1	91
20-Jun	63	0	5	3	71
20-Jul	108	0	6	2	116
20-Aug	62	0	3	4	69
20-Sep	76	0	15	2	93
20-Oct	69	0	11	9	89
20-Nov	53	0	7	8	68
20-Dec	73	0	11	7	91
21-Jan	69	0	4	6	79
21-Feb	61	0	7	6	74
21-Mar	84	0	17	3	104
21-Apr	76	0	11	9	96
21-May	76	0	8	1	85
21-Jun	76	0	5	8	89
21-Jul	76	41	9	4	130
21-Aug	84	51	5	1	141
21-Sep	118	82	12	2	214
Total	2,290	174	230	118	2,812

<sup>\*</sup>Other Enrolled category tracking began in FY17-18 and includes: Military Dependents, Phelan-McDermid Syndrome, Private ICF or Nursing Facility, and Public ICF.
Source: ABC Database as of November 1, 2021 and other ABC tracking systems.

## 4. Length of Wait for Waiver Services

Table 4 displays a frequency distribution of the length of time individuals have been waiting for waiver services. Agency policy allows people to remain on the Waiting List if they currently do not need services or do not qualify for Medicaid at the time. These counts include individuals who declined waiver enrollment offers and those who received other state assistance.

Table 4: Length of Wait for Any Waiver Services as of November 1, 2021

		Wait List Cl	lients
Length of Wait	Date Placed on Wait List	#	%
1 Year or Less	October 1, 2020 - September 30, 2021	3,090	13.7
1+ to 2 Years	October 1, 2019 - September 30, 2010	2,720	12.0
2+ to 3 Years	October 1, 2018 - September 30, 2019	1,410	6.2
3+ to 4 Years	October 1, 2017 - September 30, 2018	1,401	6.2
4+ to 5 Years	October 1, 2016 - September 30, 2017	1,248	5.5
5+ to 6 Years	October 1, 2015 - September 30, 2016	1,032	4.6
6+ to 7 Years	October 1, 2014 - September 30, 2015	967	4.3
7+ to 8 Years	October 1, 2013 - September 30, 2014	792	3.5
8+ to 9 Years	October 1, 2012 - September 30, 2013	680	3.0
9+ to 10 Years	October 1, 2011 - September 30, 2012	818	3.6
More than 10 Years	On or before September 30, 2011	8,433	37.3
Total Wait List*		22,591	100.0

Source: Waiting List Database as of November 1, 2021.

## 5. Projected Waiver Costs and Appropriations

Table 5 provides information concerning projected waiver costs compared to the available appropriations and any projected surpluses or deficits.

Table 5: Fiscal Year 2021-22 Waiver Expenditures and Budget Forecast by Date of Payment General Revenue Only

	E	Actual spenditures	As	AHCA Total s of 09/30/2021	AHCA Total with Actuals	2	2021-22 GAA	Percent of Appropriation Remaining
Month	F	Y 2021/22		FY 2021/22	FY 2021/22	\$	531,730,217	100.0%
2021 July	\$	10,322,204	\$	19,183,538	\$ 10,322,204	\$	521,408,013	98.1%
2021 August	\$	39,318,486	\$	36,063,741	\$ 39,318,486	\$	482,089,527	90.7%
2021 September	\$	29,594,024	\$	44,639,490	\$ 29,594,024	\$	452,495,503	85.1%
2021 October			\$	37,201,392	\$ 39,175,755	\$	413,319,748	77.7%
2021 November			\$	37,748,720	\$ 39,752,132	\$	373,567,617	70.3%
2021 December			\$	49,073,772	\$ 51,678,230	\$	321,889,387	60.5%
2022 January			\$	34,883,201	\$ 36,734,533	\$	285,154,854	53.6%
2022 February			\$	36,423,816	\$ 38,356,912	\$	246,797,942	46.4%
2021 March			\$	47,821,684	\$ 50,359,691	\$	196,438,252	36.9%
2022 April			\$	36,502,109	\$ 38,439,360	\$	157,998,892	29.7%
2022 May			\$	36,659,708	\$ 38,605,323	\$	119,393,569	22.5%
2022 June			\$	48,098,796	\$ 50,651,510	\$	68,742,059	12.9%
2022 July CF			\$	21,233,970	\$ 22,360,906	\$	46,381,154	8.7%
2022 August CF			\$	2,439,720	\$ 2,569,201	\$	43,811,952	8.2%
2022 Sept CF			\$	1,043,731	\$ 1,099,124	\$	42,712,828	8.0%
Total	\$	79,234,714	\$	489,017,389	\$ 489,017,389	\$	42,712,828	